



Langside Campus

50 Prospecthill Road

Glasgow

G42 9LB

Case Study: Glasgow Clyde College Champions VALID-8 for SVQ Delivery Excellence

Overview

Glasgow Clyde College, a leading institution in vocational education, has successfully implemented the VALID-8 e-portfolio system across its Faculty of Health, Wellbeing and Management. The platform has become the cornerstone of their SVQ (Scottish Vocational Qualification) delivery, supporting learners, assessors, and quality assurance teams with a seamless, compliant, and user-friendly digital solution. This testimony is specific to the elements of the VALID-8 solution.

Learner Impact: Empowering Progress and Professional Growth

Learners at Glasgow Clyde College **consistently** praised VALID-8 for **its intuitive design and clear navigation**. The platform's transparent assessment planning and visual progress tracking empowered candidates to take ownership of their learning journey.

"VALID-8 helped me stay on track and see exactly what I had completed and what was left to do. It **boosted my confidence** and helped me reflect on my practice, which has already opened up new career opportunities."

Key learner benefits included:

- Clear next steps through structured assessment plans.
- Motivational progress tracking with visual indicators.
- Professional development through reflective practice.
- Flexibility to upload diverse evidence types, including video and audio.
- Increased ICT skills, particularly among learners with initially low digital confidence.
- Integration with Canvas to support blended learning.
- Reduced travel, environmental impact, and costs—supporting work-life balance.

Research Insight (BA Project, 2023):

- 3 out of 5 learners with lower ICT skills reported improvement through remote learning.
- All learners surveyed would use e-portfolios again due to the flexibility and positive experience.

Assessor Experience: Streamlined Workflow and Transparent Communication

Assessors found VALID-8 to be a **powerful tool** that **enhanced both efficiency and communication**. The built-in chat feature was especially valued for maintaining a clear feedback trail, which supports both internal and external verification processes.

Highlights from assessor feedback:

- Visual progress tracking via pie charts with percentage completion.
- “Left to do” tool for real-time tracking of outstanding evidence.
- Quick resolution of technical issues by responsive support staff.
- Ease of navigation and intuitive interface.
- Expanded delivery capacity—some assessors reported being able to support more learners remotely.

“The chat window is a game-changer—it keeps everything transparent and traceable for verifiers while making it easy to support learners.”

External Quality Assurance: Confidence in Compliance and Quality

The **SQA External Quality Assurer commended VALID-8** for its robust support of quality assurance processes.

Key observations included:

- Diverse evidence types and well-documented planning.
- Effective collaboration between assessors and candidates.
- Strong integration with college systems.
- Holistic claim tracking with clear visualisation of claims and recordings.
- Transparent view of assessment decisions across the qualification.

“The audit trail within the portfolio system clearly documents assessment planning and provides detailed feedback on each piece of submitted evidence. It also demonstrates consistent contact and regular reviews conducted by the assessor.”

— SQA, 2025

The Scottish Qualifications Authority is the executive non-departmental public body of the Scottish Government responsible for accrediting educational awards for all Schools, Colleges and Universities. Funded by the Scottish Government, Communities and Justices Directorate.

Why Glasgow Clyde College Chose VALID-8

Strategic Fit

- **Purpose-built for SVQs:** Fully aligned with SQA standards and methodologies.
- **Consistency across programmes:** Embedded across multiple departments for a unified approach.
- **Efficiency and familiarity:** Staff and learners are already trained, reducing onboarding time.

Operational Excellence

- **Audit readiness:** Comprehensive tracking and verification tools.
- **Data security:** Fully compliant with GDPR and institutional policies.
-

Why Not Consider Competitors?

Glasgow Clyde College conducted a thorough market review and found **no viable alternatives that matched VALID-8’s specialist functionality.**

Key reasons for staying with VALID-8:

- **SVQ-specific features:** Evidence mapping, assessor workflows, and compliance tools.
 - **Avoiding disruption:** Switching platforms would risk delays, retraining, and compliance issues.
 - **Established integration:** Already embedded in college systems, ensuring continuity and cost-efficiency.
-

Conclusion: VALID-8 A Proven Platform for Vocational Excellence

VALID-8 has proven to be more than just a digital tool—it's a **strategic partner** in delivering high-quality vocational education. Glasgow Clyde College's experience showcases how the platform **supports learners, empowers assessors, and satisfies rigorous quality assurance standards.**

For colleges and commercial training providers seeking a reliable, SVQ-focused e-portfolio solution, **VALID-8 is the clear choice.**

Julie Wales

Head of Sector Faculty of Health, Wellbeing and Management